T-Card Information

Can I Get a TCard or UTORID During the University Building Closure?

- During the University building closure, TCard Services is not issuing TCards.
- To activate your UTORid (Which is your key to online resources including Quercus and UTMail+), newly admitted student should:
    - Submit a photo via MyPhoto.
    - Schedule an online appointment with a TCard Staff via CLNx.
    - Have required documentation with you at the online appointment.

Newly Admitted Students Starting in Fall 2020:

- **Step 1**: Submit a photo via MyPhoto, and once the photo is approved, you can move to **Step 2**.
- **Step 2**: Set up an appointment with a TCard Staff via CLNx to verify your identity, approve your photo and activate your UTORid and UTmail+.
    - Appointments will take place via MSTeams.
    - You will need your JOINid to login to CLNx.

- **At the appointment you will:**
    - Be required to show your face via a webcam (For identity purposes).
    - Show your valid, physical/hard copy government-issued required documents.
    - Have your MyPhoto picture verified by a TCard Staff.
    - Receive your UTORid Activation instructions.

How Can I Pick Up My TCard Once University Buildings Reopens/I Am On Campus?

- Once the University buildings re-opens, students will be able to pick up their TCard in person, either at the TCard Office or a designated card pick up location (For those who submit photos via MyPhoto).
- Identity/Legal status documentation is required before a TCard can be issued.
- A TCard cannot be issued unless your documentation matches your legal status in ACORN.
- Visit How to Get Your First TCard for more details on getting your first TCard.
- If your require a TCard during the University closure, please email TCard Services

For more information visit: https://tcard.utoronto.ca/