

St. Michael's College Residence Meal Plan Terms and Conditions – 2026-2027

Food Services

Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment and the celebration of food to reflect our diverse community.

Food Services is committed to enhancing the overall student experience within the dining commons and developing food standards and campus-wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs, and working with food rescue partners within our community.

St. Michael's College Mandatory Residence Meal Plans

Meal Plans are mandatory for all residence students living in St. Michael's College residences and is referred to in this Agreement as the "Residence Meal Plan".

All costs and fees associated with the mandatory Residence Meal Plan will be paid through the Resident's ACORN account.

Residents with dietary needs, including but not limited to those with health concerns, religious or cultural traditions, are encouraged to complete our Dietary Accommodations Form in advance of their arrival. The Dietary Accommodations Form is available on the [StarRez Housing Portal](#). The deadline to complete this form is July 31, 2026.

The Office of Residences and Student Operations will use reasonable efforts, in consultation with the contracted food service provider, to assess and determine appropriate accommodations based on the Resident's identified needs. The Resident acknowledges that such accommodations may not always be possible. The Resident agrees that it is their responsibility to disclose and discuss any allergies or dietary restrictions with the Residence Office prior to finalizing their acceptance of residence.

Prior to activation of their Residence Meal Plan, all residents are required to review and acknowledge the Residence Meal Plan Terms and Conditions, included as part of the [St. Michael's College Residence Occupancy Agreement](#). Upon acknowledging and agreeing to these terms and conditions in the [StarRez Housing Portal](#), the Resident agrees to all the terms and conditions of the St. Michael's College Meal Plan Terms and Conditions, including all terms contained herein.

Residence Meal Plan Options

There are two Residence Meal Plans to consider before selecting your preferred option.

- The **7-Day Meal Plan** provides access to breakfast, lunch, and dinner seven (7) days per week, from Sunday through Saturday.
- The **5-Day Meal Plan** provides access to breakfast, lunch, and dinner five (5) days per week, from Monday through Friday.

Meal Plan Options

	Total Cost	Term 1 Amount	Term 2 Amount
7-Day Meal Plan	\$7,986	\$3,993	\$3,993
5-Day Meal Plan	\$6,845	\$3,422.50	\$3,422.50

1. How The Residence Meal Plans Work

- a. Meal Plans are linked to the Meal Plan Holder's TCard at the commencement of the Meal Plan period. For the purposes of these Terms and Conditions, the "Meal Plan Holder" means the Resident to whom the Residence Meal Plan is issued.
- b. Meal Plan Holders present their TCard to the dining hall entrance attendant and scan their card to gain entry to the dining hall.
- c. The 7-Day Meal Plan week begins on Sunday and ends on Saturday. The 5-Day Meal Plan week begins on Monday and ends on Friday.
- d. Meal Plans operate on an all-you-care-to-eat basis, which allows Meal Plan Holders to eat what they want and the quantity they wish to eat with each visit to the dining hall.
- e. Meal Plans do not allow in-and-out privileges – each entry to the dining hall requires a TCard scan.
- f. Dining halls are eat-in only. Meal takeaway requests must be submitted separately and are subject to approval. See section 5 for further details.

2. Residence Meal Plans Terms and Conditions

- a. Participation in the Residence Meal Plan is mandatory and forms part of the St. Michael's College Residence Occupancy Agreement.
- b. St. Michael's College Residence Meal Plans are redeemable at the dining location designated by the Resident's building assignment. Residents assigned to Loretto Residence may access both the Loretto Residence dining hall and the Canada Room. Residents assigned to St. Michael's College are assigned to the Canada Room exclusively. Meal Plan access to the Loretto Residence dining hall is not available to Residents assigned to St. Michael's College.
- c. Any meals not accessed on a given day are forfeited, are non-transferable, and do not carry forward to subsequent days.
- d. Meal Plans are non-transferable and shall only be used by the Resident to whom the Meal Plan is issued.
- e. Meal Plan Holders may dine with guests or enter the dining hall with guests who do not hold a meal plan; such guests are required to purchase meals individually or in meal packs at each visit using a debit or credit card. There are no in-and-out privileges and meals are eat-in only.
- f. TCard scans are not permitted for use for guest entry. TCard scans shall only be used for dining hall access for the Resident to whom the Meal Plan is issued.
- g. Dining hall entrance attendants and cashiers reserve the right to confirm the identity of the meal plan holder and their Meal Plan at each TCard scan.
- h. A TCard should be treated similar to a credit/debit card and kept in a secure location. All scans used between the time a TCard is lost, stolen, or destroyed and the time the loss is reported will not be refunded.
- i. In the event that the Meal Plan Holder's TCard is lost, the holder must present an alternate form of government-issued photo identification bearing their name and photograph in order to access their meal

plan. If the Meal Plan Holder has not replaced or located their TCard within four (4) days of the reported loss, they will be required to pay the applicable walk-in rate until a valid TCard is presented.

- j. No meals will be served during the Winter Break. The Resident acknowledges that the dining halls may operate on reduced hours during the University's Reading Weeks and exam periods.
- k. To maintain food safety and quality standards, outside food, beverages, and catering services are strictly prohibited in the dining hall.
- l. All food, beverages, and small wares (e.g., plates, cups, cutlery, trays) must remain within the dining hall. Removal of any items is not permitted.
- m. Any individual found removing food, beverages, dining hall property or possessing small wares in dormitories or unauthorized areas will be subject to a fee and may face disciplinary action.

3. Changing a Residence Meal Plan

- a. The Resident may upgrade their Meal Plan from the 5-Day Meal Plan to the 7-Day Meal Plan at any time during the academic year.
- b. The Resident may request to downgrade their Meal Plan from the 7-Day Meal Plan to the 5-Day Meal Plan until 12:00 p.m. on September 30, 2026. Downgrade requests received after this deadline will not be processed. Meal Plan fees will not be prorated.
- c. Approved Meal Plan changes may take up to three (3) business days to take effect.
- d. St. Michael's College Residence Meal Plan Terms and Conditions – 2026-2027 remain in full effect for all Meal Plan changes. Retroactive changes are not permitted.

4. Early Withdrawal

For residents who withdraw from residence early, the meal plan portion of the occupancy fee will be credited to the Resident's ACORN account as follows:

- a. Meal Plan Commencement to October 31
 - i. Term 1 refunds are calculated subject to a 30-day minimum charge. Refunds are calculated based on a prorated weekly charge following the first 30-days to the first Saturday following the withdrawal date, up to a refund maximum of 50% of the Term 1 Amount.
 - ii. Term 2 – Refund of the Term 2 amount.
 - iii. Refunds incur a \$50.00 administration fee and will be deducted from the refund amount.
- b. November 1 to end of Term 1
 - i. Term 1 is deemed complete - No refund issued.
 - ii. Term 2 – Refund of the Term 2 amount.
 - iii. Refunds incur a \$50.00 administration fee and will be deducted from the refund amount.
- c. Commencement of Term 2 to end of Term 2
 - i. No refunds issued for Term 1 and Term 2.

5. Meal Takeaway Terms of Use

- a. Takeaway meals shall only be used by the Meal Plan Holder to whom the Meal Plan is issued.
- b. Takeaway meals must be requested using the form available through the StarRez portal or via the QR code posted in the dining halls. A separate form must be submitted for each single-day takeaway request and for recurring takeaway requests.

- c. Requests for takeaway meals must be submitted at least twenty-four (24) hours in advance and are subject to approval.
- d. Redemption of a take-away meal requires the Meal Plan Holder to scan their TCard at the time of pick-up.
- e. Access to the dining halls is limited to dine-in only. The consumption of food for both dine-in and takeaway purposes during a single TCard scan is prohibited.
- f. Intentional misuse of takeaway privileges may result in the loss of such privileges and/or the imposition of additional charges.
- g. Takeaway meals have no cash value, are non-transferable, and any unused entitlement shall not carry over to subsequent weeks.

6. Meal Plan Key Dates

- a. Meal Plan Term 1 commences on September 6, 2026.
- b. Meal Plan Changes – cut-off date for a change request: September 30, 2026, before 12:00 pm.
- c. Meal Plan End Date (Term 1 end date) – Meal Plan ends after dinner service on December 22, 2026.
- d. University Winter Holiday Closure: December 24, 2026, to January 5, 2027, inclusive.
- e. Meal Plan Term 2 commences with lunch service on January 6, 2027.
- f. Meal Plan End Date (Term 2 end date) – Meal Plan ends after dinner service on April 30, 2027.

*Key dates and meal service information are subject to change